

Energizer®



CORDLESS DRILL
EZPV12V
USER GUIDE

CAUTION: Read the instructions before using the machine!

Energizer®

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Let's get started.

You're excited to power up, so we'll keep this brief!

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1. SAFETY WARNINGS

General power tool safety warnings



WARNING Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference. The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

1) Work area safety

a) **Keep work area clean and well lit.** Cluttered or dark areas invite accidents.

b) **Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.

c) **Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

2) Electrical safety

a) **Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.

b) **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.

c) **Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.

d) **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.

e) **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.

f) **If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

3) Personal safety

a) **Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.

b) **Use personal protective equipment. Always wear eye protection.** Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.

c) **Prevent unintentional starting. Ensure the switch is in the off-position connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energizing power tools that have the switch on invites accidents.

d) **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.

e) **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.

f) **Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.

g) **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.

h) **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

4) Power tool use and care

a) **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.

b) **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.

c) **Disconnect the plug from the power source and/or the battery pack from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.

d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.

e) **Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** *Many accidents are caused by poorly maintained power tools.*

f) **Keep cutting tools sharp and clean.** *Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.*

g) **Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** *Use of the power tool for operations different from those intended could result in a hazardous situation.*

h) **Keep handles and grasping surfaces dry, clean and free from oil and grease.** *Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.*

5) **Battery tool use and care**

a) **Recharge only with the charger specified by the manufacturer.** *A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.*

b) **Use power tools only with specifically designated battery packs.** *Use of any other battery packs may create a risk of injury and fire.*

c) **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another.** *Shorting the battery terminals together may cause burns or a fire.*

d) **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.** *Liquid ejected from the battery may cause irritation or burns.*

6) **Service**

a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.** *This will ensure that the safety of the power tool is maintained.*

b) **Never service damaged battery packs.** *Service of battery packs should only be performed by the manufacturer or authorized service providers.*

Drill safety warnings

1) **Safety instructions for all operations**

a) **Wear ear protectors when impact drilling.** *Exposure to noise can cause hearing loss.*

b) **Use the auxiliary handle(s).** *Loss of control can cause personal injury.*

c) **Brace the tool properly before use.** *This tool produces a high output torque and without properly bracing the tool during operation, loss of control may occur resulting in personal injury.*

d) **Hold the power tool by insulated gripping surfaces, when performing an operation where the cutting accessory may contact hidden wiring.** *Cutting accessory contacting*

a "live" wire may make exposed metal parts of the power tool "live" and could give the operator an electric shock.

2) **Safety instructions when using long drill bits**

a) **Never operate at higher speed than the maximum speed rating of the drill bit.** *At higher speeds, the bit is likely to bend if allowed to rotate freely without contacting the workpiece, resulting in personal injury.*

b) **Always start drilling at low speed and with the bit tip in contact with the workpiece.** *At higher speeds, the bit is likely to bend if allowed to rotate freely without contacting the workpiece, resulting in personal injury.*

c) **Apply pressure only in direct line with the bit and do not apply excessive pressure.** *Bits can bend causing breakage or loss of control, resulting in personal injury.*

Additional instructions

- Use clamps or other practical way to secure and support the workpiece to a stable platform. Holding the work by hand or against your body is unstable and may lead to loss of control.
- Do not drill, fasten or break into existing walls or other blind areas where electrical wiring may exist. If this situation is unavoidable, disconnect all fuses or circuit breakers feeding this work site.
- Always wear safety goggles or eye protection when using this tool. Use a dust mask or respirator for applications which generate dust.
- Use thick cushioned gloves and limit the exposure time by taking frequent rest periods. Vibration caused by hammer-drill action may be harmful to your hands and arms.
- Secure the material being drilled. Never hold it in your hand or across legs. Unstable support can cause the drill bit to bind causing loss of control and injury.
- Disconnect battery pack from tool before making any assembly, adjustments or changing accessories. Such preventive safety measures reduce the risk of starting the tool accidentally.

- Position the cord clear of rotating bit. Do not wrap the cord around your arm or wrist. If you lose control and have the cord wrapped around your arm or wrist it may entrap you and cause injury.
- Position yourself to avoid being caught between the tool or side handle and walls or posts. Should the bit become bound or jammed in the work, the reaction torque of the tool could crush your hand or leg.
- If the bit becomes bound in the work piece, release the trigger immediately, reverse the direction of rotation and slowly squeeze the trigger to back out the bit. Be ready for a strong reaction torque. The drill body will tend to twist in the opposite direction as the drill bit is rotating.
- Do not grasp the tool or place your hands too close to the spinning chuck or drill bit your hand may be lacerated.
- When installing a drill bit, insert the shank of the bit well within the jaws of the chuck. If the bit is not inserted deep enough, the grip of the jaws over the bit is reduced and the loss of control is increased.
- Do not use dull or damaged bits and accessories. Dull or damaged bits have a greater tendency to bind in the work piece.
- When removing the bit from the tool avoid contact with skin and use proper protective gloves when grasping the bit or accessory. Accessories may be hot after prolonged use.
- Do not run the drill while carrying it at your side. A spinning drill bit could become entangled with clothing and injury may result.
- WE RECOMMEND THAT THE OPERATOR WEARS HEARING PROTECTION.
- The declared vibration total value has been measured in accordance with standard test method and may be used for comparing one tool with another.
- The declared vibration total value may also be used in a preliminary assessment of exposure.
- Warning: The vibration emissions during actual use of the power tool can differ from the declared total value depending on the ways in which the tool is used, and of the need to identify safety measures to protect the operator that are based on an estimate of exposure in the actual conditions of use (taking account of all parts of the operating cycle such as times when the tool is switched off and when it is running idle in addition to trigger time).
- Before using battery charger, read all instructions and cautionary markings on battery charger, battery pack, and product using battery.
- Use only the charger provided with this tool. If the charger must be replaced, please contact your dealer or manufacturer. Only recommended charger with the correct technical specification shall be used.
- Do not disassemble charger or operate the charger if it has received a sharp blow, been dropped or otherwise damaged in any way. Incorrect reassembly may result in a risk of electric shock, electrocution or fire.
- Do not recharge battery in damp or wet environment. Do not expose charger to rain or snow.
- If battery case is cracked or otherwise damaged, do not insert into charger. Battery short or fire may result.
- Charge only same supplier approved rechargeable batteries (BP08 - 108). See Technical Specifications. Other types of batteries may burst causing personal injury and damage.
- Charge battery pack in temperatures above 0°C and below 45°C. Store tool and battery pack in locations where temperatures will not exceed 45°C. This is important to prevent serious damage to the battery cells.
- Pull the plug rather than cord when disconnecting charger or when disconnecting cords using the daisy chain feature. This will reduce risk of damage to electric plug and cord.
- Make sure that cord is located so that it will not be stepped on, tripped over, or otherwise subjected to damage or stress.
- Do not use an extension cord.
- Disconnect the charger from the outlet before attempting any cleaning. This will reduce the risk of electric shock. Removing the battery pack will not reduce this risk.
- The charger is designed to operate on standard household electrical power (220-240 volts, 50-60 Hz AC only). Do not attempt to use it on any other voltage.
- This power unit is intended to be correctly orientated in a vertical or floor mount position.
- Do not incinerate the battery pack even if it is severely damaged or is completely worn out. The battery pack can explode in a fire. Toxic fumes and materials are created when lithium ion battery packs are burned.
- Do not charge or use battery in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Inserting or removing the battery from the charger may ignite the dust or fumes.
- If battery contents come into contact with the skin, immediately wash area with mild soap and water. If battery liquid gets into the eye, rinse water over the open eye for 15 minutes or until irritation ceases.
- Contents of opened battery cells may cause respiratory irritation. Provide fresh air. If symptoms persist,

seek medical attention.

- **WARNING:** Burn hazard. Battery liquid may be flammable if exposed to spark or flame.
- Charge the battery packs only in the charger which accompanied your product.
- **DO NOT** splash or immerse in water or other liquids. This may cause premature cell failure
- Do not store or use the tool and battery pack in locations where the temperature may reach or exceed 45°C (such as outside sheds or metal buildings in summer).
- When batteries are not in tool or charger, keep them away from metal objects. For example, to protect terminals from shorting **DO NOT** place batteries in a tool box or pocket with nails, screws, keys, etc. Fire or injury may result.
- **DO NOT** put batteries into fire or expose to high heat. They may explode.

Special safety instructions for battery and charger

If under extreme conditions any electrolyte should escape from the battery, it's essential to avoid contact with skin. If electrolyte does come into contact with your skin, rinse it off with water. In the event of electrolyte contact with your eyes, it's essential to consult a doctor. This charger can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- Before the use of the charger and the battery read the instruction manual carefully.
- During the charge process, the current used should correspond to the current of the battery charger.
- Never let moisture, rain or splashed water reaches the charging location.
- The ambient temperature must not exceed 40 °C.

▪ Batteries which are defective or damaged or can no longer be recharged must be disposed as a hazardous waste. Hand them over at a special collection point. Never harm our environment. Do not throw unusable storage-battery packet away into the domestic waste, into fire or into water.

If the supply cord of the charger is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Use only storage-battery packet, which have been produced by the original manufacturer.

▪ Always keep the surface of the charger free from dust and dirt.

Insert the battery packet into the charger. Follow the guidelines provided concerning polarity.

▪ Always remove battery packet before working on the machine

▪ When the battery is outside the drill, cover the contacts to avoid short circuits (e.g. from tools)

▪ Do not throw batteries into water or fire, risk of explosion!

▪ Protect the battery from impacts, and don't open it.

▪ Never discharge the battery completely and recharge occasionally if not used for a prolonged period

WARNING: Do not recharge non-rechargeable batteries.

Symbols



Denotes risk of personal injury or damage to the tool.



Read the instructions for use



Avoid continuous sunlight



Keep away from fire



Do not throw it into water



Battery pack is part of the recyclable resources



In compliance with applicable European directives



Class II



The charger is only suitable for indoor use.



Polarity



Batteries are not belonging to litter bin. There is a legal obligation to return Li-ion batteries for proper disposal.

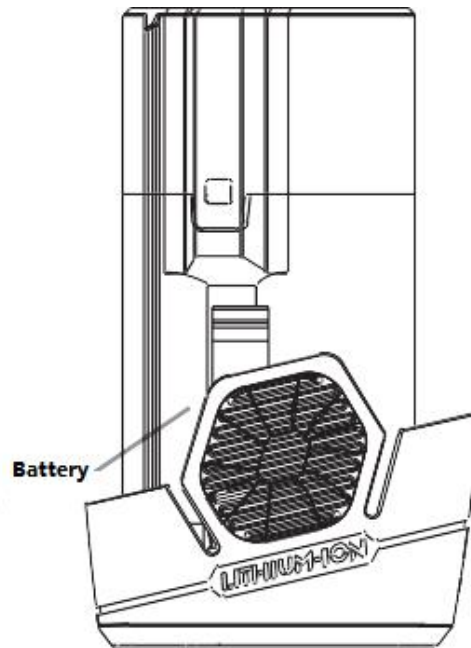
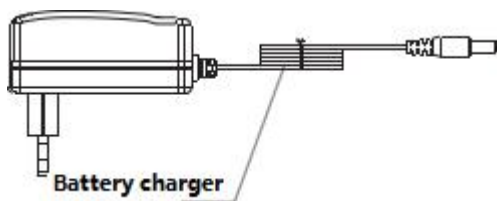
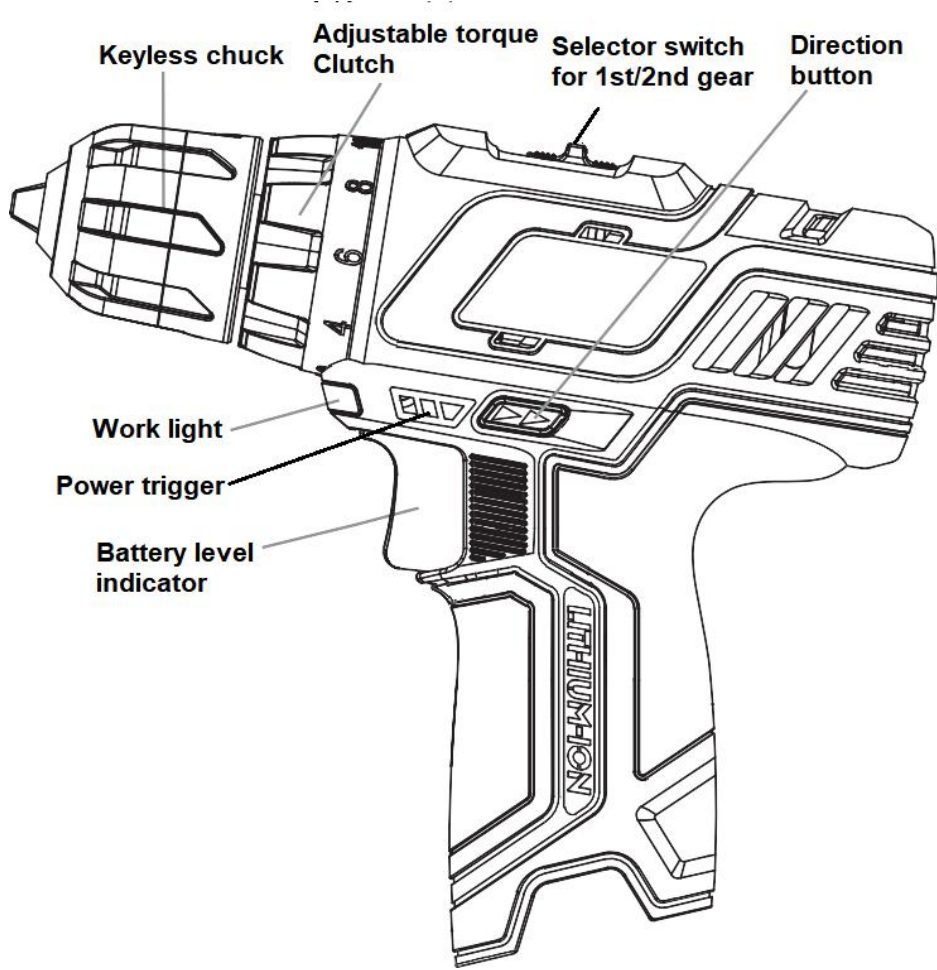


End of life machines contain valuable materials and therefore they should not be placed in household waste.

We would ask you to play your part in protecting resources and help protect the environment by returning this machine to a return point (if one is available) when it reaches the end of its life.

2. YOUR TOOL

DESCRIPTION



TECHNICAL SPECIFICATION

Charging time	1 hour
Charger model	XH1350-2200WE
Charger adapter input	100-240V AC 50/60Hz 0.8A
Charger adapter output	13.5V DC 2200mA
Battery model	BP08-120
Battery pack	12V DC 2000mAh Li-ion
Rated voltage	12Vd.c.
No Load speed	0-400/0-1400/min
Max. torque	28Nm
Chuck capacity	Φ 10mm
Torque setting	18+1
Sound power level	L _{wA} = 88,8dB (A) K=3 dB (A)
Sound pressure level	L _{pA} = 77,8dB (A) K=3 dB (A)
Vibrations	a _{h,D} =1,020 m/s ² K=1,5m/s ² a _{h,ID} =10,738 m/s ² K=1,5m/s ²

Information:

- The declared vibration total value has been measured in accordance with a standard test method and may be used for comparing one tool with another.
- The declared vibration total value may also be used in a preliminary assessment of exposure.

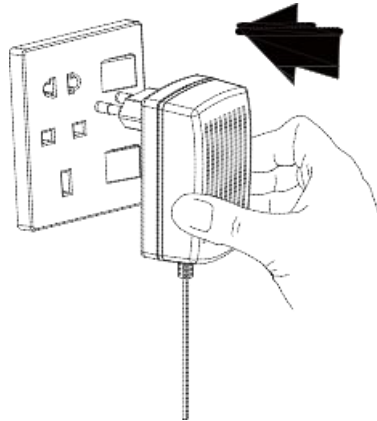
Warning:

- that the vibration emission during actual use of the power tool can differ from the declared total value depending on the ways in which the tool is used.
- need to identify safety measures to protect the operator that are based on an estimation of exposure in the actual conditions of use (taking account of all parts of the operating cycle such as the times when the tool is switched off and when it is running idle in addition to the trigger time).

Wear hearing protection.

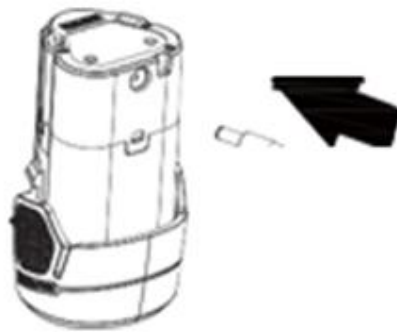
3. CHARGING THE BATTERY

a) **WARNING:** Place the battery pack and charger on a flat non-flammable surface and away from flammable material when re-charging the battery pack.



b) Insert the cable of the charger in the charging port of the battery.

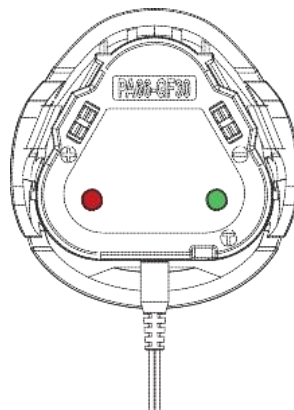
Note: The battery will require 1 hour charging time after normal use. If the battery is fully run down the charging time will be 1 hour.



c) The process of charging battery pack, red light and green light in turn.

Note: Plugged in, red light represents the rechargeable battery pack.

When the red light turns into a green light, the battery pack is fully charged.



4. INFORMATION FOR USAGE

IMPORTANT: Before starting, inspect your drill bit to ensure there is no excessive wear and that it is sharp. Never use a drill bit if it is damaged or blunt.

Check that the drill bit is correctly fitted in the chuck and is the correct type for the material you wish to drill a hole in.

Drilling wood

Ensure the piece of work you want to drill into is firmly anchored in place. Hold the drill in a straight line with the end of the drill bit.

Apply enough pressure to keep the drill bit cutting through the wood.

When drilling through wood with a twist bit it may over heat if you do not clean any chips and wood dust out of the flutes (grooves in the drill bit). To do this:

1. Stop the drill by taking your finger off the power trigger.
2. Switch the direction button into reverse then press the trigger until the drill bit is clear of the wood.
3. Use a brush to remove any scraps or dust from the drill bit. **DO NOT** use your fingers.
4. Switch the direction button into forward to continue drilling into piece of work.

Note: If you are drilling into a piece of wood that is likely to splinter you may want to use a 'back-up' block of wood placed behind the piece you are drilling.

You will drill a cleaner hole if you ease up on the pressure just before the bit breaks through the back of the wood. Turn the wood over and complete the hole.

Drilling metal

There are two main things to remember when drilling through metal.

1. The harder the material, the greater the pressure you need to apply to the drill.
2. The harder the material, the slower the speed of the drill needs to be.

Below are a few tips to help when drilling through metal.

1. Lubricate the tip of the drill bit occasionally with cutting oil except when drilling soft metals such as aluminium, copper or cast iron.
2. If the hole you wish to drill is quite large, drill a smaller hole first then enlarge to the final size. This is generally a faster method in the long run.
3. Maintain enough pressure to assure that the drill bit does not just spin in the hole. This will make the drill bit blunt and shorten its life.

Control of the speed

Simply apply gentle pressure to the trigger to start the drill at a slow speed. The increase in pressure will allow a variable speed increase. Always remove the battery before making adjustments or maintenance.

Use of the chuck

The keyless chuck mounted on this drill allows easy installation and removal of strands and drills. Select the required bit and insert it into the chuck jaws, turn the chuck in the clockwise direction until the jaws clamp the bit of the drill bit. Do not use force to tighten.

Reinsert the battery, your drill is now ready to use.

Adjustment of the couple

This feature allows torque adjustment or power tightening of your drill bit and depending on the application several power levels are required. When handling large screw diameters, high torque output to drive the screws is required until the screws are tightened.

When the selected torque is reached, the chuck stops rotating.

NOTE - Always start at the lowest setting (position 1).

The symbol provides the highest torque setting and is used for drilling and processing large screws.

Switch

This feature is selected via a slide switch located above the trigger. To select the direction of rotation of the drill bit, push the knob fully to the left side for reverse rotation. To change the front rotation, push the button all the way to the right side of the handle.

WARNING!

The machine is designed as a drill bit. Do not mount accessories other than those recommended

TWO-SPEED GEAR TRAIN

This drill comes with a 2-speed gear train to provide high and low speed ranges. To change between two speed ranges, slide the selector switch on the top of the drill bit.

Use low speed (1) for high power and torque applications and high speed (2) for fast applications.

Do not use the gear train while the tool is running. The tool may be damaged.

LED Light

Caution: Avoid looking in the light or fix the light source directly.

Push the on/off trigger to turn on the lamp. The lamp continues to glow while the trigger switch is pressed.

The lamp stops immediately when the trigger is released.

Battery charge indicator

The battery charge indicator will display the battery charge status. Press the on/off switch and check the indicator:

- If all 3 LEDs are lit, the battery is fully charged.
- If 2 or 1 LED(s) are lit, the battery has an adequate remaining charge.
- If 1 LED blinks, the battery is empty; the battery must be recharged.

5. MAINTENANCE AND STORAGE



WARNING! Do not use products that can damage the unit (abrasives, corrosives, alcohols, steam cleaners, rags, scrapers, etc.).

Do not install the tool in a dishwasher for cleaning!

The appliance must be completely switched off, disconnected and cooled before cleaning.

a. Maintenance

- If necessary, you can clean the body with a soft, dry cloth.
- Check that the machine has not been damaged. If the machine is damaged, you must call a qualified technician to inspect the machine and make repairs.
- Check the condition of the chucks. Do not use worn or damaged cores.
- Charge the screwdriver if necessary.

b. Storage

Store the tool and its accessories in a dry, frost-free place.

The tool should always be kept out of the reach of children. We recommend storing the tool in its original packaging or covering it with a suitable fabric to protect it from dust.

6. DISPOSAL



Electrical products should not be discarded with household products. According to the European Directive 2012/19/EU on waste electrical and electronic equipment and its implementation into national law, electrical products used must be collected separately and disposed of at collection points provided for this purpose. Talk with your local authorities or dealer for advice on recycling.



This symbol means that the product contains batteries in accordance with European Directive 2013/56 / EU, which must not be disposed of with household waste. Learn more about your local waste management system for electrical and electronic equipment and how to dispose of batteries. Observe local regulations and do not dispose of this product and the batteries with household waste. Proper disposal of your old devices and batteries helps preserve the environment and health.

7. DECLARATION OF CONFORMITY



Declaration of conformity

BUILDER SAS
ZI, 32 rue Aristide Bergès – 31270 Cugnaux – France

Declare that the following tool:
CORDLESS DRILL
EZPV12V

Serial number: 20210730840-20210731839

Is in conformity with the Directive « machine » 2006/42/CE

Also in conformity with the following Directives:
Directive EMC 2014/30/UE
Directive ROHS (EU)2015/863 amending 2011/65/EU

Also in conformity with the following standards

EN 62841-1:2015
EN 62841-2-1:2018
EN55014-1:2017
EN IEC61000-3-2:2019

EN61000-3-3:2013/A1:2019
EN 55014-2:2015

EN IEC61000-6-1:2019
EN IEC61000-6-3:2007+A1:2011

EN 61558-1:2005/A1:2009
EN 61558-2-16:2009/A1:2013
EN 60335-1:2012/A11:2014
EN 60335-2-29:2004/A2:2010
EN 62233:2008

Responsible of the technical file: M. Olivier Patriarca

Cugnaux, le 31/05/2021

Philippe MARIE / PDG

8. WARRANTY

Energizer[®]

WARRANTY

The manufacturer guarantees the product against defects in material and workmanship for a period of 2 years from the date of the original purchase. The warranty only applies if the product is for household use. The warranty does not cover breakdowns due to normal wear and tear.

The manufacturer agrees to replace parts identified as defective by the designated distributor. The manufacturer does not accept responsibility for the replacement of the machine, in whole or in part, and/or ensuing damage.

The warranty does not cover breakdowns due to:

- insufficient maintenance.
- abnormal assembly, adjustment or operations of the product.
- parts subject to normal wear and tear.

The warranty does not extend to:

- shipping and packaging costs.
- using the tool for a purpose other than that for which it was designed.
- the use and maintenance of the machine done in a manner not described in the user manual.

Due to our policy of continuous product improvement, we reserve the right to alter or change specifications without notice. Consequently, the product may be different from the information contained therein, but a modification will be undertaken without notice if it is recognized as an improvement of the preceding characteristic.

READ THE MANUAL CAREFULLY BEFORE USING THE MACHINE.

When ordering spare parts, please indicate the part number or code, you can find this in the spare parts list in this manual. Keep the purchase receipt; without it, the warranty is invalid. To help you with your product, we invite you to contact us by phone or via our website:

- **+33 (0)9.70.75.30.30**
- **<https://services.swap-europe.com/contact>**

You must create a "ticket" via the web platform.

- Register or create your account.
- Indicate the reference of the tool.
- Choose the subject of your request.
- Describe your problem.
- Attach these files: invoice or sales receipt, photo of the identification plate (serial number), photo of the part you need (for example: pins on the transformer plug which are broken).



9. PRODUCT FAILURE

WHAT TO DO IF MY MACHINE BREAKS DOWN?

If you bought your product in a store:

- a) Empty the fuel tank if your product has one.
- b) Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.

Go to the store with the complete machine and with the receipt or invoice.

If you bought your product on a website:

- a) Empty the fuel tank if your product has one.
- b) Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- c) Create a SWAP-Europe service ticket on the site: <https://services.swap-europe.com> When making the request on SWAP-Europe, you must attach the invoice and the photo of the nameplate (serial number).
- d) Contact the repair station to make sure it is available before dropping off the machine.

Go to the repair station with the complete machine packed, accompanied by the purchase invoice and the station support sheet downloadable after the service request is completed on the SWAP-Europe site

For machines with engine failure from manufacturers BRIGGS & STRATTON, HONDA and RATO, please refer to the following instructions.

Repairs will be done by approved engine manufacturers of these manufacturers, see their site:

- <http://www.briggsandstratton.com/eu/fr>
- <http://www.honda-engines-eu.com/fr/service-network-page;jsessionid=5EE8456CF39CD572AA2AEEDFD290CDAE>
- <https://www.rato-europe.com/it/service-network>

Please keep your original packaging to allow for after-sales service returns or pack your machine with a similar cardboard box of the same dimensions.

For any question concerning our after-sales service you can make a request on our website <https://services.swap-europe.com>

Our hotline remains available at +33 (9) 70 75 30 30.



10. WARRANTY EXCLUSIONS

THE WARRANTY DOES NOT COVER:

- Start-up and setting up of the product.
- Damage resulting from normal wear and tear of the product.
- Damage resulting from improper use of the product.
- Damage resulting from assembly or start-up not in accordance with the user manual.
- Breakdowns related to carburetion beyond 90 days and fouling of carburetors.
- Periodic and standard maintenance events.
- Actions of modification and dismantling that directly void the warranty.
- Products whose original authentication marking (brand, serial number) has been degraded, altered or withdrawn.
- Replacement of consumables.
- The use of non-original parts.
- Breakage of parts following impacts or projections.
- Accessories breakdowns.
- Defects and their consequences linked to any external cause.
- Loss of components and loss due to insufficient screwing.
- Cutting components and any damage related to the loosening of parts.
- Overload or overheating.
- Poor power supply quality: faulty voltage, voltage error, etc.
- Damages resulting from the deprivation of enjoyment of the product during the time necessary for repairs and more generally the costs related to the immobilization of the product.
- The costs of a second opinion established by a third party following an estimate by a SWAP-Europe repair station
- The use of a product which would show a defect or a breakage which was not the subject of an immediate report and/or repair with the services of SWAP-Europe.
- Deterioration linked to transport and storage*.
- Launchers beyond 90 days.
- Oil, petrol, grease.
- Damages related to the use of non-compliant fuels or lubricants.

* In accordance with transport legislation, damage related to transport must be declared to carriers within 48 hours maximum after observation by registered letter with acknowledgement of receipt.

This document is a supplement to your notice, a non-exhaustive list.

Attention: all orders must be checked in the presence of the delivery person. In case of refusal by the delivery person, it you must simply refuse the delivery and notify your refusal.

Reminder: the reserves do not exclude the notification by registered letter with acknowledgement within 72 hours.

Information:

Thermal devices must be wintered each season (service available on the SWAP-Europe site). Batteries must be charged before being stored.

Energizer®